

Service inspection agreement

Maximize equipment uptime, increase the life of your investment and reduce parts and service costs by 5%



The Service Inspection Agreement is a preventative maintenance program designed to maximize equipment uptime by checking the critical components that may lead to an unscheduled breakdown, eliminating variability from your production schedule.

Benefits

Maximize uptime

On average, customers protected by a Service Inspection Agreement are 40% less likely* to suffer equipment breakdowns than customers without the agreement.

Eliminate guess work

Customers spend years designing service programs that may not be addressing the critical components of your equipment. Our team of technical specialists know what to look for and will be able to predict potential problems that your equipment may suffer before they occur.

Customize it to fit your needs

Whether you operate a single freezer or an entire cooking line, the program can be adapted to fit your specific needs. Our service technicians will inspect your equipment a minimum of two times per year.

Train your personnel in proper equipment use

If proper training or employee turnover is a concern in your plant, we can have continuous training on equipment operation included under the agreement. By maintaining a high skill level with your operator and maintenance staff, you will maximize capacity through reduced downtime and increased throughput levels. Training can be done at your site or at our Food Processing Technology and Training Center in Sandusky, OH.

* As experienced by Frigoscandia customers with active service inspection agreements

Additional benefits

- Provides access to the latest technological innovations to optimize production and minimize operating costs.
- Builds a historical service record with technical documentation guaranteeing optimal equipment operation.
- Improves your spare parts budget forecasting.

In case of an unscheduled breakdown or repair:

We will be there in 24 hrs. Guaranteed

Customers protected by inspection agreements can count on a JBT FoodTech Service professional to be at your plant location within 24 hrs of reporting a breakdown, guaranteed, or the first day of work is free of charge.**



The cost?

A Service Inspection Agreement will cost you substantially less than an unscheduled breakdown. Please contact your JBT FoodTech representative and we will help you determine the value of a tailored Service Inspection Agreement as compared to an unscheduled breakdown.

Service Inspection Agreements are available for all JBT FoodTech product lines: Frigoscandia, Stein, DSI and Northfield.

5% Discount on parts and labor

Our service team will make sure you get the right OEM part for your equipment allowing it to perform at its best. The inspection agreement will offer a 5% discount in OEM parts and labor if needed.

*** JBT FoodTech guarantees the presence of a Service Technician at your location within 24 hrs of receipt of Purchase Order for service. Day of work defined as 8 working hours.*

Technical support and parts available 24/7

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